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# ADNAN ISHAQ

**SKILLS:**

- Logistics and Supply Chain Activities
- Warehouse and Distribution Procedures
- Cost-Effective Operations
- Employee Training and Development
- Vendor Management
- WMS Implementation (Oracle Fusion / SAP)
- Fleet Management
- Inventory Management Business Practices
- Cold Chain Management
- Transportation, Warehouse and Distribution Solutions
- Procurement Best Practices
- Business Transformation
- Continuous Process Improvement
- Contract Negotiations
- Health and Safety Initiatives
- Budget Planning
- Setting KPI to Meet Business Objectives
- Strategic Business Planning
- Customer Centric
- Policy and Process Adherence
- End-to-End Process Planning and Implementation
- Strategic Thinking and Problem-Solving
- Team Leadership and Motivation
- Health - care Storage and Distribution

**EDUCATION:**

**Bachelor's Degree in commerce - 2007**

University of the punjab,  
Sialkot, Pakistan.

**CAREER OBJECTIVE:**

Highly accomplished and versatile supply chain management professional offering over 12 years of experience in developing and implementing effective business operations strategies with the aim of improving overall business performance. Hands-on experience in developing global supply chain network design, warehouse distribution design, transportation networks and S&OP solution design while integrating process improvements, enhancing revenue growth, optimizing cost and developing market. Successful in establishing effective management information systems and performance measurement indicators as well as enhancing supply chain and logistics performance through strategic planning, process reengineering and information technology implementation.

Track record of identifying and implementing cost saving initiatives to minimize warehousing, logistics and manufacturing cost. Adept at developing, documenting and executing comprehensive supply chain strategic plans, further ensuring savings and returns. Showcasing outstanding ability to enhance supply chain and logistics performance through strategic planning, 3PL, process reengineering, and information technology implementation.

**WORK EXPERIENCE:**

**Pure Health Group** **Jul 16 – Present**  
**(One of the Leading Health Care Group – UAE)**  
**Title: Supply Chain Operation Supervisor for Northern Emirates & Dubai**

**Key deliverables:**

- Management of End to End SCM Process and Practices in all the MOPA Hospitals (SKMCA- Ajman, SKGH-UAQ, SKSH – RAK , SKH – Fuj and PL Operations to ensure Patient Care & Safety.
- Standardization of Process across all the Business entity
- Setting of New Warehouse in KIZAD 2 with a Capacity of 16000 pallet Locations for Storage of Medical Consumables and Pharma products with Multiple Storage Temperature conditions
- Effective Staff Management by Implementing Performance Management System in line with the Company Policies
- Transport Management through Route Planning and Scheduling of deliveries and Ensure in Maintaining Cold chain of the products through Data Loggers for critical Items for product Safety.
- Implementation of Safety Process and Procedures to ensure Zero Accidents and Lost Time Injury both in Internal and External operations for 2023 & 2024 as per Safety Audit.
- Cost Optimization & Reduction through Improving Efficiency.
- New Project Implementation Oracle Fusion across all MOPA Hospitals replacing with PACT ERP.

- Customer Service with Delivery On time in Full to 99.6% as per Hospital Request through MR
- Handling Emergency Needs, raised from the Hospitals within 24hrs based on the criticality of the Requirements.
- Initiated Time Motion Study in Health Care Facility in all the SCM Process as a part of Process control and Standardization to Delegate the teams as per the Right Skill set to improve Efficiency.
- Implementation of Route Ride with the Management teams to assess the Delivery Performance of Fleet Departments and rated as 4.5 score against 5 with excellent rating overall.
- Stock Availability Index for Critical Stocks to 99.9% through close Monitoring through Planning Groups
- Ensure 99.5 % Inventory Accuracy for all the Inventory Items through Implementation of Monthly Cycle Calendar Plan ensuring all the SKU are counted every 6 months.
- Implementation of RISK Management Systems through Close Coordination of Business Continuity Department
- Monitoring of Yearly Budget through close coordination with the Finance and the Procurement teams
- Continuous Monitoring and Achieving the Expiry Target of 0.20 % of Inventory Value for Medical consumables and 0.15% for Pharma Products to meet the JCI Audit
- Attending Internal Audits and External Audits for SOP and Audit compliance with No compromise
- Conducting Monthly review with all the SCM Management and RAFED Leadership Teams to Ensure the KPI are on Targets as per the Business Needs.
- Role Member with the Procurement teams and the Hospital Quality teams for Conversion of Brand to Generic as a Part of Cost Saving Project.
- Handling of On Time Air Shipments with less than 24 hrs lead time as per the requirement of the Business Needs for the Pure Lab Operations.
- Setting up of All the Prerequisites in coordination with the Hospital Teams, Procurement and other stake Holders (SEHA- IT) for the Successful Launch of the New Opening of SKH – Fujairah Hospital.
- Segregation of Pure Lab and One Health Business Operation with a smooth transition and Shifting the Operation from Alquoz to the RAFED KIZAD DC (state of the Art Facility) with Zero Down time and NO Compromise on Customer Deliveries in Jan 24.
- Cross functional Training to the Warehouse teams in all the SCM Process to ensure the Key members are trained for Operational Continuity at all times to ensure Patient Safety.
- Internal Promotion of the teams based on the Skills and the Yearly Business Performance appraisals as per company Policy.

## **Dtech technical services, Dubai**

**APR 14 – JUN 16**

Supervisor operations –

### **Key Deliverables:**

- Cost Optimization in SCM
- Long Term and Short Term Contracts
- Performance Based Managed Systems at Organization Level Identify the current process and all the Stock movements enabled through System Driven process
- Develop the process for S & OP as to improve the forecast Accuracy as there is no current system to measure.
- Implementing KPI for all the relevant Area of concerns with respect to Customer Service – Procurement – Inventory Management – WMS-Logistics Management-
- Identifying the Location for Building New Distribution Centre which can drive Business for 10 Years strategy.
- Improved Promo Packing to meet the market Demands.

- Reduction of Customer returns from 17% to 8 % targeting to close 5% YTD 2021.
- Training of the Teams based on Skills through Yearly Training Calendar in line with the HR Department.
- Route Planning through Shippy integrated with SAP Business One Cycle Counting Process – Inventory Days
- Monthly Review meeting and Improvements with the Senior Leaders
- Implementation of Delivery schedule to all customers based on the Business Volume there by reduction of operation cost by 6.5%
- Designing of new Warehouse by identifying the Right Racking and Handling Systems as to get the maximum Pallet per Sq.m and improve the Highest Output along with the Handling Equipment.
- Implementation of FSSC Certification for Storage and Distribution.
- A Rated in SCM Process, Warehouse and storage & Distribution operation by third Party Consultant Company Bureau Veritas Authorized Approved by Carrefour Customer in Aug 2021

#### PREVIOUS EXPERIENCE:

**Golden Rice foodstuff trading LLC , Abudhabi, UAE**

**JUN 209 - APR 2013**

Warehouse & Logistics Supervisor

Quality Controller

#### PROFESSIONAL CREDENTIALS:

- Successful Implementation of Oracle Fusion in all the MOPA Hospitals by January 2024 as per the Live Plan date.
- Appreciation from all the MOPA Hospital Leadership Management for Streamlining the Supply Chain Process and in Demonstrating the Best Practices in all MOPA Hospitals.
- Recognition from the MOHAP and MOPA Pure Lab Heads for the Excellent Rating as a part of Customer Feedback Rating.
- Cost Reduction through Improved Process Automation and efficiency improvements in Manpower and fleet Management.
- Attended Internal Training on License to Lead 1 & 2 and Customer Service Training organized by PHG.
- Successful Completion and appreciation with ZERO Observation in all the MOPA Hospitals during the JCI Audit.
- Attended Team Building Training, RAFED Mind Set Training – 2024.
- Successful New Launch of SKH FUJ Hospital on May 23.
- Process Improvements and SAP Implementation in for SD, MM and WMS.
- Process improvements Project with Meibach – Logistics Company based in Germany to Improve the Warehousing and Distribution Process – Jun 2016 to Jul 2017.
- Process Improvements Project UAE Distribution with In-Spirage – Mar 2017 to Sep 2017.
- Play a Major Role for the Implementation of Order Transport Management – Jul 2013.
- Oracle Material Management & Warehouse Management – May to Jun 2012.
- Seminar on Logistics Under Pressure, SPAN Group.
- Warehouse Management Training, Institute of Business Management, Dubai – Jun 2010.

#### IT SKILLS:

- Oracle Fusion with respect to Material Management and Warehouse Management.
- SAP Power User for Material Management and Warehouse Management.
- SAP Key user in SAP Sales and Distribution, Production Planning and Quality Modules.
- COMED (Reagent Management System) with respect to Material Management, Warehouse Management & Lab operation management.
- Windows 2000.

- Man Management and Resource Costing.
- Oracle Warehouse Management System.

#### PERSONAL DETAILS:

**Date of Birth:** 18<sup>th</sup> DEC, 1985  
**Nationality:** Pakistani  
**Marital Status:** Married  
**Driver's Licence:** UAE  
**Languages:** English, Urdu, Arabic, Hindi,