ARJUN LAL.S

IT Professional

Flat Numerber 705 , Building Number 2576
Muweilah commercial, Sharjah

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Personal Summary

Dedicated IT professional with over 6 years of experience in Systems, Hardware, Networking and WiFi as well as exposure to various elements of an organizations' IT infrastructure. I am in pursuit of a befitting position in your esteemed organization.

Skills

✓ Installing, Upgrading & Troubleshooting Operating Systems, Device Drivers, Application Software & Antivirus tools.
✓ Configuring, Troubleshooting and Maintenance of all LAN Essentials, Maintenance of Workgroup & Server - Client based Networks.
✓ Installing and configuring Wireless Access Points to set up a WiFi Network.
✓ Hands-on experience in RFID Door Lock Systems.(Onity)
✓ Hands-on experience in CCTV Surveillance Systems (HIKVision).
✓ System Monitoring .
✓ Hands-on experience in eSSL Biometric Attendance System.
✓ Installing configuring and managing Active Directory,DNS,DHCP,Software Deployment,Server Backup
✓ Familiar with application Software like Microsoft Office, Photoshop etc
✓ Familiar with Property Management Software (IDS, Touche, Wishnet)
✓ Managing local and networking printers.

Employment History

[Aug'2015 –Dec'2015]

Employer :

THE RAVIZ RESORT & SPA, Kollam, KERALA.

Designation : System support

Company Profile: A Five Star classified Hotel with 117 Rooms,2 Restaurants & 3 Banquet Halls , equipped with contemporary IT infrastructure.

Roles & Responsibilities:

✓ Solely Responsible for the smooth operation of the entire IT infrastructure.
✓ Decision making for purchasing new Hardware and Software.
✓ Installation and Maintenance of Windows 2003, 2008 Server, XP, Windows 7 and

- various software.
- ✓ Installing Active Directory and ensuring security by implementing Group Policy.
- ✓ Backup & Recovery using Windows BackUp and third party software.
- ✓ Maintaining the Proxy Server.
- ✓ Troubleshooting issues related to Hotel Software & Hardware.
- ✓ Troubleshooting issues related to EPABX.
- ✓ Troubleshooting issues related to CCTV.
- ✓ Assembling and troubleshooting Desktop PCs.
- ✓ Handling guests for issues related to WIFi and Business Centre.

[Dec'2015 – Dec'2018]

Employer :

THE RAVIZ RESORT ASHTAMUDI, KOLLAM, KERALA.

Designation : Systems Administrator

Company Profile: A Five Star classified Hotel with 93 Rooms,2 Restaurants and 3 Banquet Halls, equipped with contemporary IT infrastructure.

Roles & Responsibilities:

- ✓ Installation and Maintenance of Windows 2003, 2008 Server, XP,Windows 7 and various software.
- ✓ Installing Active Directory and ensuring security by implementing Group Policy.
- ✓ Backup & Recovery using Windows BackUp and third party software.
- ✓ Maintaining the Proxy Server.
- ✓ Troubleshooting issues related to Hotel Software & Hardware.
- ✓ Troubleshooting issues related to EPABX.
- ✓ Troubleshooting issues related to CCTV.
- ✓ Assembling and troubleshooting Desktop PCs.
- ✓ Handling guests for issues related to WIFi and Business Centre.

[Jan'2019 – Dec'2020]

Employer :

TECHSAVY IT SOLUTIONS,KOLLAM, KERALA.

Designation : Senior Hardware Engineer

Company Profile: Authorized dealer in branded and assembled PCs and Laptops with a significant number of clients.

Roles & Responsibilities:

- ✓ Server instalatation.
- ✓ Assembling and troubleshooting Desktop PCs.
- ✓ Troubleshooting and repairing of Laptops, replacing Laptop components.
- ✓ Coordinating service requests and ensuring timely resolution.

[Mar'2015– June'2015]

Employer :

CODELEVEN TECHNOLOGIES.

Designation : System support Engineer

Company Profile: Codeleven is a company that comprise of a small but powerful teams of designers ,designers ,strategist and marketing experts

Roles & Responsibilities:

- ✓ Designing Wireless Lan Networks.
- ✓ Site surveying for optimization of wireless coverage.
- ✓ Designing LAN cable layout.
- ✓ Installation and configuration of Wireless Access Points.
- ✓ Installation,configuration and troubleshooting of authentication gateways like 24Online.
- ✓ Providing on site and telephonic support to clients for WiFi related issues.

Education

B.TECH In Electronics & Communication Engineering
YEAR (*2011 – 2015*) / ANNA UNIVERSITY
AMS COLLEGE OF ENGINEERING, NAMAKKAL , ERODE

HIGHER SECONDARY (*2009 -2011*)
KERALA SYLLABUS
BOYS H.S.SCHOOL, KARUNAGAPPALLY

CCNA & AWS (Pursuing)

Personal Profile

Date Of Birth	09-03-1994
Passport Number	T3727036

I hereby do solemnly affirm that the details furnished here are true to the best of my knowledge and belief, for any discrepancies found, I shall be fully responsible.

Place:

Date: ARJUN LAL.S