

**AISHA IBRAHIM**

**PHARMACIST**



## PROFILE INFO

A registered pharmacist with a total of 6 years of experience in the clinical as well as retail sectors. A committed professional with a genuine interest in improving the practical experience and customer service focussed on compliance. To excel in a responsible position in a reputed organization that defines and enhances a comprehensive career path.



## MY SKILLS & EXPERTISE

Medication Management



Computer Literacy



Communication



Customer Service



Administration



Dispensing Knowledge



## CONTACT



Mobile

0547263599



Email

aishaibrahim42@gmail.com



Address

MUWEILAH  
SHARJAH-UAE



## EDUCATION



2014

**Bachelor in Pharmacy**

MG University - India



2009

**Higher Secondary School**

**Kerala**

Higher Secondary School  
Kerala - India



## LANGUAGE

- English
- Arabic
- Hindi
- Malayalam



## VOLUNTARY QUALIFIED CERTIFICATE

**2017 – 2018**

Ministry of Health United Arab Emirates Exam.

Evaluation Certificate of United Arab Emirates.

**2014 – 2015**

BBS Computer Center Kerala India.

Pharma Sol Excel (Pharmacy Software Program).

Tally Accounting, Diploma in Computer Application & Diploma in Office Automation



## **RETAIL EXPERIENCE**

**Pharmacist in charge**

**Nov 2021 - Apr 2022**

**Galaxy Pharmacy**

**(NOVO Group of Pharmacies)**

**AJMAN, UAE**

**Pharmacist**

**Apr 2018 - Sep 2021**

**(Medex Group of Pharmacies)**

**AJMAN, UAE**

**Pharmacist**

**Jun 2015 - Mar 2017**

**(Medex Group of Pharmacies)**

**AJMAN, UAE**

- Dispenses and compounds prescribed medications, drugs, and other pharmaceuticals for patient care, according to professional standards and State and Central legal requirements.
- Reviews prescriptions issued by a physician, or other authorized prescribe, to assure accuracy and determine formulas and ingredients needed.
- Maintains pharmacological knowledge by attending educational workshops; reviewing professional publications; establishing personal networks; participating in professional societies.
- Controls medications by monitoring drug therapies; advising interventions.
- Acquired specific CPT and ICD codes to ensure proper treatment and billing of all detailed procedures.
- Liaison for client and insurance company including claims processing, analyzing insurance receivables, and reports.
- Facilitated meetings with staff of the insurance billing company to resolve issues, outstanding receivables, and collections.
- Maintained transaction reports for client billing.
- Prepared claims with required documentation and distribute them accordingly in a timely manner to expedite payment.

## **Skills and Achievements**

Strong presentation skills and confidence demonstrated by the experience of delivering presentations in different languages. general clinical awareness.

## **Dispensing knowledge**

Wide experience in a pharmacist role gives me an awareness of the tight monetary pressures which drive the pharmacy service industry. Dispensing and giving a good awareness of medicine to the customers/patients. The ability to work carefully, methodically, and accurately with medicines and doses - this is vital as mistakes could prove fatal, the ability to use scientific knowledge to solve problems.

## **Communication**

Able to communicate effectively with a wide range of client, customers and colleagues, by showing interest, carefully listening to needs and appropriately adjusting my message as demonstrated during my time at work. Excellent communication skills for dealing with patients and health professionals .

Able to handle English, Arabic, Hindi, Malayalam, Tamil.

## **Customer Service**

Ability to quickly build support with customers and calmly deal with any problem as shown during my retail experience in a high-pressure environment. Capacity to maintain professional relationships through email and other written correspondence where I built long-lasting business relationships with customers and colleagues across the globe.

Interpersonal skills and a caring and sympathetic manner, as the work usually involve contact with patients on the wards and in outpatient departments, and a responsible attitude to work.

## **Administration**

Everyone in a pharmacy has some responsibilities for keeping patient files up to date, making sure needed products are stocked and required reports get generated and filed. If you hold a supervisor or management position, you can spend as much or more time on administrative duties as on patient care Excellent ability to plan ahead and manage time effectively. Experience in providing administrative support to senior management. Self-motivated, organized, creative, and good administrative skill and IT skills for recording information.

## **Reference**

Available on Request

I hereby certificate that the above details are correct to the best my knowledge and belief. I will be grateful to you if you could call me for an interview so that I can substantiate your queries on any point.

**AISHA IBRAHIM**