

Heba Abdul Rahiman

PHARMACY TECHNICIAN

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📍 Al Karama ,Dubai, UAE 🛂 Freelance visa



Profile

Compassionate and organized Assistant Pharmacist with 6 years of experience in retail and clinical settings. Skilled in medication management, patient counseling, and inventory control. Known for building strong relationships with patients and healthcare professionals, ensuring accurate medication dispensing and adherence to safety protocols. Committed to continuous professional development and improving patient outcomes.

Professional Experience

MEDOR COMMUNITY PHARMACY, Assistant Pharmacist <ul style="list-style-type: none">- Retail pharmacy sales- Maintain the quality,security and efficiency ofservices by following pharmacy procedures and processes- Support Physician,Pharmacissts and patients as needed- Maintain a clean and orderly pharmacy that complies with local and national regulation.- Perform recordkeeping, respond to insurance claims and answering calls.	01/2023 – 03/2024 PATHANAMTHITTA, India
Government Hospital Kollam, Assistant Pharmacist <ul style="list-style-type: none">- Assist Pharmacists in organizing medication,measuring and preparing doses and packing and labeling patient prescription.- Confirm the validity of prescriptions, patient information and other key information using our database.- Work with wholesale drug dealers to maintain adequate drug supply by assessing PAR levels and reorder points.- Operate pharmacy automation systems for medical dispensing	05/2018 – 12/2022 Kollam, India

Skills

PHARMACEUTICAL KNOWLEDGE	<div></div>	INTERPERSONAL AND COMMUNICATION	<div></div>
Prescription processing	<div></div>	Inventory Management	<div></div>
CRITICAL THINKING	<div></div>	Customer Service	<div></div>
Reorder calculation	<div></div>		

Languages

English • Arabic • Hindi • Malayalam • Tamil

Certificates

Ministry of Health and Prevention — Evaluation Letter • Oman Medical Speciality Board •
Registered Kerala State Pharmacist

Courses

Diploma in Pharmacy, *Kerala University of Health Sciences*

09/2008 – 10/2010
Thiruvanthapuram,
India