# KABEER AHMAD

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# PROFESIONAL SUMMARY:

I am a passionate, dedicated, bright and service-oriented pharmacist professional, over 8 years of experience providing top-notch pharmacy services in community and hospital settings.

My long- term goal is to be successful pharmacy leader who can make the necessary changes to improve the healthcare services provided to the peoples. The use of medication is part of the patient’s treatment and pharmacist needs to deliver better pharmacy services. Providing first class pharmaceutical services has a tremendous effect on the well-being of the patient, ensures a better recovery of the patient, and consequently reduces the long-term burden on the medical system, while improving the health of the peoples in overall terms.

# CERTIFICATION AND LICENSES:

* Registered Pharmacist with Department of Health Abu Dhabi (DOH)
* Registered Pharmacist with Ministry of Health (MOH) UAE
* Registered Pharmacist with Dubai Health Authority (DHA)
* Registered Pharmacist with Pakistan Pharmacy Council
* Soft skills development by USAID

# EDUCATION AND TRAININGS:

October 2010 Doctor of Pharmacy

Sarhad University of Science and Information Technology Pakistan

November 2016 Good Clinical Practices

BrookWood International Academy UK

November 2019 Pharmacy Informatics & Clinical Informatics

GCC eHealth Elsevier

# EXPERIENCE:

Jan. 2020 to Present Pharmacist

Ahalia Hospital Mussafah, Abu Dhabi

July 2017 to Dec. 2019 In-Charge Pharmacist

Firas Pharmacy, Los Angles Hospital Management, Abu Dhabi

June 2015 to June 2017 Pharmacist

Bilal Pharmacy, Shifa Al Khaleeji Medical Center, Sharjah

Feb. 2013 to May 2015 Trainee of Pharmacist

Bilal Pharmacy, Shifa Al Khaleeji Medical Center, Sharjah

Oct. 2010 to Dec. 2012 Hospital Pharmacist

North West General Hospital and Research Center Peshawar Pakistan

# ACTIVITIES AND RESPONSIBILITIES:

* Responsible to ensure pharmacy requirement are complete according to Department of Health Standards.
* Manage Pharmacy operations in a JCIA Multi Specialty Hospital.
* Dispense controlled and narcotics medicines, prepare its monthly report and submit to DOH.
* Knowledgeable & well aware of all Insurance policies, procedures & minimizing claims rejections
* Dispense prescription medicine to the public
* Checking dosage and ensuring that medicines are correctly and safely supplied and labeled
* Selling over the counter medicines, cosmetics, food supplements
* Counseling and advising the public on the treatment of minor ailments
* Advising patients of any adverse side-effects of medicines or potential interactions with other medicines/treatments.
* Use computerized system to process physician orders.
* Liaising with physicians for medication requests and availability in advance to ensure smooth operation.
* Reducing patient waiting time in the pharmacy by almost 50% through a series of modification in the pharmacy internal process and business case presented and accepted for additional pharmacist on board
* Initiating and implementing of quality improvement projects in line with patient quality of service and satisfaction. this is through improvements in internal pharmacy processes, focusing on patient and customer needs and satisfaction monitored through patient feedback report.
* Provide the physicians and clinical staff with accurate drug information and updated information about medication availability: In addition to the introducing latest medication according to the patient requirement
* Assuring Pharmacy and company confidentiality and patient privacy at high priority.
* Ability to work compatibly with colleagues to reach consensus and to achieve Department goals.
* Work efficiently in different shifts including night shifts, public holidays and weekends.
* Prevent and investigate all types of medication errors, prescription errors, transcription errors, indenting errors, and administration errors.
* Answering and clarifying queries related to proper dose/route/frequency of drugs, indications, storage, stability, overdose and other medication related issues.
* Supplying medicines to the in-patient through the nursing staff for the treatment on drug orders written by the doctors and preparing the discharge medicines.
* Proper inventory maintenance of the stock of medications, its storage and removing the short expiry drugs from the shelves according to the Department of Health guidelines.
* Participate in the inventory stock taking
* Preparing and dispensing compounded drugs, which are not commercially available when required, with proper labeling and instruction for usage and storage.
* Supervised team of 8+ staff
* Participate in quality improvement projects
* Participate in the continued education and training
* Perform additional duties as assigned

# SKILLS:

* Optimist, adoptable, self-motivated, business oriented, well organized and hardworking
* Ability to do work under pressure in a fast-paced work environment and providing high level of service.
* Excellent knowledge of DOH, JCI and FDA Policies
* Flexible to do shift duty
* Ensure Excellent customer service
* Strong clinical background and patient counseling expert
* Excellent working knowledge of computer and MS Office
* Excellent knowledge of SAP Program with relation to invoicing, items creation, physical inventory counts and control, insurance approval processing and reconciliation.
* Ability to communicate easily with colleagues as well as ability to cooperate well with other team members.
* Fluency in English, Arabic, Urdu and Pashtu

# References:

Available on Demands