

Mohamed Omer

Pharmacist

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Address : United Arab Emirates

Nationality : Sudanese

Objective

Competent and competitive 3-year experienced pharmacist holding DHA eligibility letter and MOH evaluation letter with a remarkable training profile, valuable skills, and good experience in healthcare public sector and community pharmacies with leadership roles, having an adequate knowledge in insurance policies and regulations, in addition to proven track records in medical supply chain management and pharmacy supervision. Looking for a job in a reputable healthcare organization to boost my career and contribute to organizational success and growth.

Work Experience

Supervision Manager | National Health Insurance Fund

October 2022 – September 2023 | El Daein , Sudan

- Supervised 23 health insurance pharmacies in Al Daein.
- Coordinate and oversee the day-to-day operations of the pharmacy store.
- Lead, coach, mentor and develop my team to deliver high performance.
- Oversee the procurement, supply of medicines and finances
- Ensured compliance with national and local regulations and standards.
- Conducted quality audits and provided feedback and training to pharmacy staff.
- Trained 15 new pharmacists in the data management system, saving manual data entry time by 14 hours per week.

Pharmacy Manager | National Health Insurance Fund

September 2021 – October 2022 | El Daein , Sudan

- Oversaw and managed a team of pharmacy technicians, ensuring efficient and accurate processing of insurance claims and resolving any issues or discrepancies in a timely manner.
- Ensured accurate and timely dispensing of prescription medicines to the public.
- Offer information to up to 100 patients daily regarding dosage, side-effects, drug interactions and appropriate storage practices.
- Consulted with physicians and patients about medication dosage, drug interactions, disease management, and potential side effects of medication with 100% accuracy.
- Responsible for ordering, orders entry into the computer system and carrying out weekly inventories.
- Maintained up-to-date understanding of insurance policies, regulations.

Pharmacist | Al a wali Pharmacy

May 2020 – August 2021 | Khartoum , Sudan

- Dispensing of prescription and over-the-counter medicines to the public

- Reviewing prescriptions from doctors to ensure accuracy and suitability for the patient, including the dosage, ingredients required, and correctly and safely labelled.
- Introducing customers to new products informing about sales, discounts and promotions.
- Upselling and cross-selling herbal and food supplements when appropriate.
- Achieved a 29% increase in revenue in 2020 through physician network referrals, vaccine programs, and cross-promotion of similar products to maximize sales and improve patient experience.

Education And Training

Bachelor of Pharmacy | Dec 2020

National Ribat University , Khartoum

DHA And MOH eligibility letter

Pro-metric Exam Passed

Network And Memberships

Full Registration

Sudan medical council

Professional Skills

Job Related

- Patient counseling and Customer service
- Compounding and dispensing medications
- Drug therapy monitoring
- Health and wellness screenings
- Medication reconciliation and Immunization
- Patient education

Communication And Interpersonal Skills

Job Related

- Excellent communication skills to manage a relationship with colleagues, and patients and their families.
- Emotional resilience, a calm temperament and the ability to work well under pressure.
- Teamwork and the capacity to lead multi professional teams.
- Problem-solving and diagnostic skills.
- Outstanding organizational ability and effective decision-making skills.
- First-class time and resource management for the benefit of patients.

Digital Skills

- Microsoft Office package: Microsoft Word, Excel, PowerPoint, Access
- Proficiency of using computer and internet.

Language

Arabic (Native)

English (proficient)