Muhammad Suleman Khan
NETWORK PROFESSIONAL ENGINEER AND SYSTEM ADMINISTRATOR

Language:	English & Urdu
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CAREER SUMMARY

A well presented, well mannered and articulate Network Professional Engineer and System Admin with extensive experience 3+ years of performing diagnostics and resolving a customers technical problems via telephone, e-mail and one to one. Having a proven track record of successfully finding the root causes of problems, resolving them or forwarding suggestions for improvements. Responsible for designing, modifying, installing, and supporting a company's computer systems and their respective issues. Designs and installs LANs, WANs, Internet , intranet systems, and Cisco & Huawei network segments.

Technical Expertise

Hands on experience in:
platforms: Windows 10, Mac operating system

applications: MS Office, Norton Internet Security, VMware , veeam

Operating Systems: Windows XP, Win7, Windows 8, Windows 10.

Application: Microsoft Office 2007,2010,2013 (Word, Excel, Power Point, Outlook)
IT support: DHCP,DNS,AD,VM workstationoffice 365 ,Vaeem , Servers, L1 AND L2 support on system network and telephony backup server window server 2010 and window server 2016

strong knowledge of LAN, WAN and VPN LANs / WANs / SANs, TCP / IP, VoIP, DNS, HTTP, Wireless / VPN Architecture Cisco Routers & Switches, Firewalls, Cisco IOS, Active Directory .

Hardware: iPads, iMacs, tablets, desktops, laptops, printers, scanners, projectors,cisco devices

solid knowledge of IT System ,Network and Security .

PROFESSIONAL EXPERIENCE

Network Professional Engineer and System Administrator :
Barakah Nuclear Power Plant (Al- Ruwais) : Atlas Security and Telecom Company
March 2019 to April 2020
Roles and Responsibilities:
Responsible for meet their Client - :ENEC needs for computer hardware, software and networking tools. They work to develop, test, install, configure and troubleshoot computer hardware and software.

ϖ Assist with desktop and system troubleshooting and coordinate desktop equipment or software maintenance activities.

ϖ Install and support LANs, WANs, Internet, and intranet systems.

ϖ Troubleshooting and maintenance Active directory, DNS and DHCP.

ϖ Install and maintain network hardware and software.

ϖ Users and Accounts administration.

ϖ Dealing with San Storage , vmware ,veeam , DNS, Dhcp servers.

ϖ Installation and configuration of Desktop\Laptops\Servers

ϖ Identify network , system and user requirements and fix them.

ϖ Monitor and remove virus, spy ware, and other non-authorized software.

ϖ network connectivity throughout a company's LAN/WAN infrastructure is on par with technical considerations

ϖ Managing Backup servers , and issue related to antivirus .

ϖ Preventive maintenance

ϖ Managing of servers i.e File server , Backup server , window server .

ϖ Routing protocols Static routing , Rip , Eigrp , Ospf .

ϖ Network Designing , implementation , upgrade patches.

ϖ Network devices installation ,configuration and troubleshooting Switches , routers , firewalls , servers.

ϖ Authentication and protection of devices from outside attack using encrypt passwords etc

ϖ Installation and upgrade of printers, cisco devices , phones .

System Admin and Network Engineer :   **Jun 2016- Nov 2018**

Mint Technologies :

Roles and Responsibilities:

. Provided support to Desktop Engineers and managed client environment

. Tested and reviewed latest software, hardware, and operating systems

. Analyzed, configured, and installed desktop for clients

. Managed deployment of new machines and new software installation

. network connectivity throughout a company's LAN/WAN infrastructure is on par with technical considerations

. installation and configuration of Desktop\Laptops\Servers

. Monitored and ensured software applications meet standard security guidelines

. Prioritizing service tickets and providing support service to clients

. Resolving daily technical issues and providing desktop support

. Handling data network and server management, and testing network connections

. Installing, testing, and reviewing desktop software applications

. Managing of servers i.e File server , Backup server , window server .

Professional Certifications & Training

- CCNP - Cisco Certified Network Professional (Routing & Switching) Certified
- CCNA - Cisco Certified Network Associate (Routing & Switching)   Certified
- HCNP - Huawei Certified Network Professional (Routing & Switching) Certified

Academic Track

- **MSC** (Coputer Science)   University of Gujrat   2016

Personal Profile

- Quick learner.
- Can work in 24/7 rotating shifts along with working on special occasions and holidays.
- Excellent Technical support skills.
- Proven skills of multitasking with time management skills.
- Strong analyzing and technical skills.
- Sound Communication skills at all levels in a clear and concise manner in both oral and verbal mode.
- Team player.

References

To be furnished on request.