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# Muhammad Ali Hassan

## Software Engineer

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## SUMMARY

Software engineer with a proven ability to adapt in both self-starting and collaborative environments while staying focused on achieving high-quality results under strict deadlines. Strong background in project management and customer relations. My primary strengths are in client satisfaction, customer service, business development, problem-solving, team management, and supervision.

## SKILLS

- Project management.
- Problem solver.
- Team building.
- Administered skills.
- Time management.
- Communication.

## EXPERIENCE

### PRCM Pvt Ltd, Lahore Pakistan - RCM Executive

SEP 2021 - OCT 2023

- PRCM is a USA-based Revenue cycle management company with its head office in Illinois. They provide medical billing services to doctors.
- Key Responsibilities
  - **Billing and coding:** Accurately code and submit medical claims to insurance companies and other payers using the Athena platform.
  - **Claims management:** Monitor and manage the entire claims lifecycle, including claims submission, tracking, follow-up, and resolution of denials.
  - **Payment posting:** Record and reconcile payments, adjustments, and refunds in the Athena system.
  - **Denial Management:** Investigate and resolve claim denials and resubmit claims as necessary to maximize reimbursement.
  - **Insurance verification:** Verify patient insurance coverage, eligibility, and benefits to ensure accurate billing.
  - **Patient Billing:** Prepare and send patient statements, answer billing inquiries, and establish payment plans as needed.

- **Insurance calling:** If there will be an incorrect denial received from the insurance end then we reach out to the insurance company and reprocess those claims.
- **Compliance:** Stay up-to-date with industry regulations and coding changes to ensure compliance with billing and coding guidelines.
- **Reporting:** Generate and analyze reports related to billing, revenue, monthly AR analysis reports, and reimbursement to identify trends and areas for improvement.
- **Athena Expertise:** Utilize the full capabilities of the Athena system, including configuring workflows, managing payer rules, and implementing best practices.
- **Collaboration:** Collaborate with healthcare providers, physicians, and administrative staff to resolve billing and coding issues and improve overall revenue cycle performance.
- **Athena Software:** Worked on multiple types of software like EPIC, AdvanceMD & PCC.

## INTERNSHIP

### **DIXEAM, Sargodha Pakistan** - *Web Development and Management*

FEB 2019 - FEB 2020

- DIXEAM is a software company that can provide multiple services to their clients like Web development, App development, Digital marketing, and SEO.
- Collaborated with clients to understand their requirements, providing effective solutions that meet business objectives.
- Collaborated with cross-functional teams including designers, UX/UI specialists, and QA engineers.
- Ensured compliance with industry standards and best practices in web development.

### **INFOSYS, Sargodha Pakistan** - *Web Design and Development*

AUG 2017 - NOV 2017

- Learn basics of web design and development using different coding languages like HTML, CSS, JavaScript, JQuery, MySql & Bootstrap.
- Learn about hosting, domains, how to park domains & how to configure domains on hosting.

## EDUCATION

### **University of Lahore, PK** - *Bachelor of Science in Software Engineering*

2017 - 2021

### **ACME College, PK** - *Pre Engineering in Higher Secondary School*

2015 - 2017

### **FAZMIC College, PK** - *Science in Secondary School*

2004 - 2015

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## CERTIFICATION

- Web Design & Development (certificate): **Infosys**.
- Big Data Workshop (certificate): **Apache**.
- Programming Languages: **HTML5, Bootstrap, PHP, JavaScript, JQuery, CSS, SQL, MySQL**.
- Other Skills: **Networking, Digital Marketing, Photoshop, Microsoft Office**.

## ABOUT ME

I am looking for a job role in a challenging environment where I can utilize my skills & abilities. Enthusiastic individual with superior skills in working in both team-based and independent capacities. Bringing a strong work ethic and excellent organizational skills to any setting. Excited to begin a new challenge with a successful team. I am a good team player who can adjust quickly in every environment and hit the ground running. I am extremely passionate about my experience. I spend my days with my hands in many different areas & fields.