

# Ramsha Kamal

## B.Sc. in Healthcare Management

### Contact

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### Objective

Motivated and earnest graduate with a B.Sc. in Healthcare Management eager to join a reputed healthcare organization in an administrative or management position like office administrator, quality executive, HR executive etc. Wishing to leverage acquired skills and knowledge to contribute to company goals and objectives and acquire field experience in the long run.

### Work Experience

- **Volunteer** 08/08/2022-24/10/2022
  - Pakistan Medical Center,  
UAE

### Education

- **Master of Business Administration with Healthcare Management (in progress)** 2023-present
  - Westford University College
- **Healthcare Management** 2017-2021
  - University of Sharjah
  - Graduated with honours
- **Relevant courses and coursework:**
  - **Courses**
    - Quality Management
    - Hospital management
    - Healthcare operations management
    - Planning in health services
    - Quantitative business analysis
    - Health Economics
    - Human resources
    - Marketing in healthcare
  - **Coursework**
    - Projects, case studies and workshops on human resources, planning of health services, quality management, etc
    - Development of marketing plan, financial plan, etc

- Debate and discussion on ethical and legal issues in healthcare
- **Extracurricular activities:**
  - Member of Health Services Administration Student Association
    - Event organizer for Health Services Administration Student Day
    - Regular speaker at student day events
  - Volunteer and presenter at social and cultural events
- **Research Publication**
  - “Knowledge, attitudes, and practices of healthcare workers towards COVID-19 patients in the United Arab Emirates: a cross-sectional study”, BMC Health Services Research, 2023

## Key Skills

### Technical skills

Microsoft Word  
 Microsoft Excel  
 Microsoft PowerPoint  
 SPSS Statistics

### General skills

Planning  
 Organizing  
 Communication  
 Teamwork  
 Problem-solving  
 Integrity  
 Creativity  
 Leadership  
 Empathy

### Languages      Level

English	Expert
Urdu	Expert
Hindi	Expert