

Ramsha Kamal

B.Sc. in Healthcare Management

Contact

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Objective

Motivated and earnest graduate with a B.Sc. in Healthcare Management eager to join a reputed healthcare organization in an administrative or management position like office administrator, quality executive, HR executive etc. Wishing to leverage acquired skills and knowledge to contribute to company goals and objectives and acquire field experience in the long run.

Work Experience

- **Volunteer** 08/08/2022-24/10/2022
 - Pakistan Medical Center, UAE

Education

- **Master of Business Administration with Healthcare Management (in progress)** 2023-present
 - Westford University College
- **Healthcare Management** 2017-2021
 - University of Sharjah
 - Graduated with honours
- **Relevant courses and coursework:**
 - **Courses**
 - Quality Management
 - Hospital management
 - Healthcare operations management
 - Planning in health services
 - Quantitative business analysis
 - Health Economics
 - Human resources
 - Marketing in healthcare
 - **Coursework**
 - Projects, case studies and workshops on human resources, planning of health services, quality management, etc
 - Development of marketing plan, financial plan, etc

- Debate and discussion on ethical and legal issues in healthcare
- **Extracurricular activities:**
 - Member of Health Services Administration Student Association
 - Event organizer for Health Services Administration Student Day
 - Regular speaker at student day events
 - Volunteer and presenter at social and cultural events
- **Research Publication**
 - “Knowledge, attitudes, and practices of healthcare workers towards COVID-19 patients in the United Arab Emirates: a cross-sectional study”, BMC Health Services Research, 2023

Key Skills

Technical skills

Microsoft Word
 Microsoft Excel
 Microsoft PowerPoint
 SPSS Statistics

General skills

Planning
 Organizing
 Communication
 Teamwork
 Problem-solving
 Integrity
 Creativity
 Leadership
 Empathy

Languages Level

English	Expert
Urdu	Expert
Hindi	Expert