



**RAMYA KRISHNANKUTTY, MBBS**

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**PROFESSIONAL SUMMARY:**

**Empathetic, patient focused and efficient** General Practitioner with a strong background in working with underserved and diverse cultural populations.

**Critical and logical thinker** who can rapidly triage and assess patients presenting with a diverse range of diagnoses. Excellent presentation and communication skills. Fluent in English and Arabic.

Skills include:

Healthcare assessment  
Outstanding patient care  
Primary / Critical care  
Patient / Family support

Strategic planning expertise  
Regulatory Compliance  
Continuous quality improvement  
Time management

**EDUCATION:**

Internship, Saqr hospital and Ibrahim Bin Hamad Obaidallah Hospital, UAE.	2015 - 2016
Doctor of Medicine, RAK Medical and Health Sciences University, UAE, GPA: 3.68/4.0.	2010 - 2015
Our Own English High School (CBSE), Sharjah, UAE, percent 73.4.	2007 - 2010

**LICENSURE & CERTIFICATIONS:**

Certified, General Practitioner, UAE.  
Dubai Health Authority Medical License Eligibility # DHA/ LS/13102016/650573.

Certified in Basic Life Support.

**INTERNSHIP & TRAINING:**

Intern, Government Medical College, Manjeri, Kerala, India Dept. of General Medicine, One month	2014
Intern, Al Qassimi Hospital, Sharjah, UAE Dept. of General Surgery, One month	2013

**PROFESSIONAL EXPERIENCE:**

**GENERAL PRACTITIONER**  
**BRIGHT MEDICAL CENTER , Dubai**

August 2018-Till date

- Key role was to do patient consultations at home and within the surgery
- Perform physical examinations , diagnosis and treatment of illnesses/ailments
- Take charge of minor surgery
- Provide health education to the patients and their families
- Practice management and administration , and Liaising with other healthcare professionals and/or hospitals
- Having the ability to work long hours, often under pressure
- Good practical skills , Communication skills, compassion and a good bedside manner
- Ability to solve problems and effective decision-making skills
- Drive to continue learning throughout career
- Good Business management skills and close attention to detail

**MEDICAL CLAIMS OFFICER - DOCTOR**  
**NAS UNITED HEALTHCARE SERVICES LLC, Abu Dhabi, UAE**

Nov 2016 – July 2018

NAS fields a team of top-notch professionals accumulating years of first-hand experience in the insurance and healthcare benefits management industry, including a high proportion of physicians and healthcare professionals.

- Assessed day-care and in-patient cases as per medical justification and policy coverage.
- Reviewed relevance and justification of claimed services with the written diagnosis and symptoms.
- Ensured that prior-authorization and claims adjudication / processing tasks are performed in a timely, accurate and efficient manner and they meet all regulatory requirements set.
- Confirmed exclusions of borderline out-patient and in-patient cases.
- Sent request of confirmation and notification to corresponding payers as needed.
- Responded to payer's queries in relation to day-care and in-patient cases.
- Responded to payers request for advice on coverage of cases.
- Assisted the Claims centre Supervisors / Asst. Manager and Managers as needed.
- Conformity of assessment for the prescribed tests/medications/investigations/clinical procedures.
- Issued day-care and in-patient cases reimbursement approval with medical and policy coverage.
- Contacted providers for queries and clarifications.

**PRESENTATIONS:**

"**Cancer in UAE**", RAKMHSU Students Scientific Conference,UAE. May 2013  
"**World Hypertension Day**",RAKMHSU in assoc.with Cardiological Society of India,UAE. May 2012  
"**Cardiovascular diseases in UAE**", RAKMHSU Students Scientific Conference,UAE. May 2011

**PROFESSIONAL MEMBERSHIP:**

Attended workshop,"Clinical Breast Examination",Sharjah Clinical Training Centre,UAE. 2015  
Volunteer,"Fostering mental health and eliminating stigma", Saif & IBHO Hospital,UAE. Oct 2014  
Delegate,"Update in Nephrology and Transplantation", RAK Medical District,UAE. Oct 2014  
Volunteer,"Infectious diseases in UAE", RAKMHSU Students Scientific Conference,UAE. May 2014  
Volunteer,"1<sup>st</sup> RAKMHSU Mini Marathon", RAKMHSU,UAE. Mar 2013  
Volunteer,"Preventive Cardiology workshop", Cardiological Society of India,UAE. Sept 2013  
Delegate,"National Genetic Diseases Conference - Students Scientific Conference,UAE. May 2012  
Delegate,"6<sup>th</sup> UAE Medical Students Conference",Emirates Medical Student Society,UAE May 2012  
Volunteer,"Cardiology update", RAKMHSU in assoc. with Ministry of Health,UAE. Mar 2012  
Delegate,"1<sup>st</sup> UAE International Genetic Metabolic Conference",UAE. Feb 2011  
Delegate,"3<sup>rd</sup> UAE Medical Students Conference",Emirates Medical Student Society,UAE. Dec 2010

**PROFESSIONAL ASSOCIATIONS:**

Member, Emirates Environmental Group, UAE. 2010 - 2015  
Member, Standing Committee of Reproductive Health and Illness like AIDS (SCORA). 2010 - 2015  
Member, International Federation of Medical Students' Associations (IFMSA). 2010 - 2015

**PERSONAL DATA:**

Date of birth : 05-11-1992  
Place of birth : Salalah, Oman  
Marital status : Single  
Nationality : Indian  
Visa status : Residence Visa.

**REFERENCES:**

Available upon request.

