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Abu Dhabi, UAE.

Summary

Experienced Quality Control professional with over 12 years in the pharmaceutical industry. As QC Section Head, I implemented and maintained QC procedures, managed the QC team, and ensured regulatory compliance. Previously, as Senior QC Specialist, I developed QC protocols, conducted supplier audits, and drove continuous improvement initiatives. Proven expertise in quality control, regulatory compliance, and team leadership.

Experiences

Store Supervisor

SAFE ZONE LLC OPC

12/2023 to 07/2024 in UAE.

- Overseeing daily operations, managing staff schedules, training and Maintaining stock and order supplies.
- Ensuring customer satisfaction and Handling customer complaints.
- Enforcing company policies, procedures and Reporting to higher management.

QC. section head for Raw & Packaging materials.

IINTRA-PHARM for Solutions and pharmaceutical industries.

06/2021 to 06/2023 in EGY.

- Implement and maintain QC procedures for raw and packaging materials.
- Inspect and test incoming materials against established standards.
- Oversee sampling, testing, and evaluation processes.
- Manage and train the QC team for effective quality control operations.
- Assign tasks, monitor performance, and provide guidance.
- Collaborate with suppliers to ensure material quality.
- Conduct supplier audits and address quality issues.
- Ensure compliance with regulatory requirements and internal quality policies.
- Maintain accurate records of QC activities and results.
- Identify and implement improvements in QC processes.
- Conduct root cause analysis and develop mitigation strategies.
- Prepare and maintain SOPs, quality manuals, and QC documentation.
- Generate and analyze QC data for trends and improvements.
- Report quality control findings to senior management.

QUALITY CONTROL ANALYST.

PHARCO B INTERNATIONAL for pharmaceutical industries

from 02/2010 to 04/2020 in EGY.

- Develop, implement, and maintain quality control procedures for raw and packaging materials.
- Inspect and test incoming materials against established standards.
- Ensure compliance with regulatory requirements and internal quality policies.
- Collaborate with suppliers to ensure the quality of raw and packaging materials.
- Conduct supplier audits and address quality issues.
- Maintain accurate records of supplier performance and material quality.
- Identify and implement improvements in quality control processes.
- Conduct root cause analysis of quality issues and develop mitigation strategies.
- Monitor kperformance indicators (KPIs) and quality metrics.
- Prepare and maintain standard operating procedures (SOPs) and quality manuals.

Training/ Courses

Basic Microbiology and Hygiene, SOP Prospective Validation, Annual Production Review, Supplier Qualification, Statistics and Statistical Process Control, Hazards of Chemical Transfer, Personal Protective Equipments, Determination of Expiration date for Chemical solutions, Basic GMP, Development of standardized Procedure, Good Documentation Practices and Data integrity, Gas Chromatography, HPLC Handling, Atomic absorption spectrometry, Evacuation Plan in Emergencies, Risk Management, Oracle E-Business suite, Microbiological Monitoring, Sampling plans, GMP and Water System, Bibliography, Basic EHS.

TECHNICAL: HPLC, UPLC, UV Spectrophotometer, Dissolution Tester, Disintegration Tester, pH meter, Conductivity meter, Karl fischer, Potentiometer, TOC , NIR., Atomic Absorption., LAF., First Aid Course. Industrial Hygiene and occupational hazards According to Occupational Safety & Health Administration (OSHA).

SKILLS:

- Excellent analytical, problem-solving,
- decision-making skills.
- Proficient with laboratory equipment
- Strong communication and interpersonal skills.
- Attention to detail and commitment to high-quality standards.

References

- **Alexandria University (Central Labs)**
Dr. Mohamed El-ziney (Professor of Microbiology& Central lab CEO).
<https://www.linkedin.com/in/mohamed-el-ziney-6a46b43a>.
Tel. +201065166351.
- **Integrated Diagnostic Holding**
Dr. Iman Faried (Quality Director).
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- **Pharco B international**
Dr. Mohamed Gamal (Quality Control Director)
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Passion

- ◆ **Reading.**
- ◆ **Computer Sciences.**

Education



- University: Alexandria University, Faculty of Science - Alexandria EGYPT.
- Specialization degree: B.Sc. Chemistry/ Biochemistry.
- Graduation year : May 2006.
- Grade: Good.

Language Skill

- Native language: Arabic.
- Secondary Language: English, Very good in Speaking, Fluent Writing and Reading.

Certifications & Awareness

- Six Sigma foundations.
- Lean foundations.
- Operational excellency.
- Train of trainer (TOT)
- Google data analytics professional certificates.
- FWD data analysis certificate.
- Root cause analysis.
- ISO 9001:2015 Quality Management Lead Audit (IRQA).
- ISO 14001:2015 Environmental Management Lead Audit(IRQA).
- Certified Professional in Healthcare Quality (CPHQ)
- ISO 19011:2018 Guidelines for auditing.
- ISO/IEC 17025 Testing. Document Information Management.
- Risk Management System (ISO 31000).
- facility's Safety and Security.
- Waste Management and IP Control.
- Environmental Monitoring Activities. ICD

COMPUTER SKILLS

- Successfully Completed the Training Program of (ICDL) from 12/5/2007 to 20/6/2007 in Arab Academy for Science & Technology, Microsoft Office (Word - Excel - Power Point - Access)
- Operating Systems Windows 10, Linux.
- HTML5, CSS3, Java Script. Udacity FWD course.
- Java Masterclass (80+ hrs) instructor Tim Buchalka, Udemy course.
- SQLite &MySQL databases Udemy course.