# **RESHMA JOY**

## **CERTIFIED PROFESSIONAL CODER**

## **CONTACT ME**

- +971 509513547 , +91 9846177557
- Ancymanu7557@gmail.com
- 📀 Sharjah, UAE

## **KEY SKILLS**

Medical Coding Expertise

ICD-10, CPT, HCPCS Coding

Coding Error Resolution

Claims Submissions & Resubmissions

Claims Approvals

Patient Scheduling & Registration

Prescription Management

Dental Billing

Medical Record Security

Accurate Code Assignments

Insurance Approvals

Healthcare Compliance

## **TECHNICAL SKILLS**

- EMR+
- Ms Office Word | Excel | PowerPoint

## SOFT SKILLS

Active listening

Time Management

Effective Communication

Problem Solving

Attention to Detail & Accuracy

Teamwork & Collaboration

## PERSONAL INFO

Nationality	Indian
Gender	Female
Date of Birth	09/06/1996
Passport No.	R 3229103



## ABOUT ME

Certified Medical Coder with a strong foundation in medical coding principles and healthcare regulations. Experienced in ICD-10, CPT and HCPCS coding systems, with proficiency in EMR+ software to enhance coding accuracy. Skilled in reviewing medical records and ensuring compliance with healthcare standards. Eager to support billing processes, insurance claims and patient care through coding expertise. Committed to accuracy, confidentiality and continuous learning in the healthcare industry.

## **INTERNSHIP EXPERIENCE**

#### MEDICAL CODING INTERN

Oct 2023 - Oct 2024

#### Skyline Institute Burjuman, Dubai, UAE

- Review and analyze clinical data to assign appropriate codes for diagnoses, procedures and services rendered.
- Assist in the preparation and submission of insurance claims to ensure timely reimbursement.
- Support the review of claims for approval, ensuring all necessary documentation is included.
- Maintain and update coding databases and patient records in EMS Software for accuracy and accessibility.
- Help prepare documentation for resubmission of denied or rejected claims.
- Stay updated on changes in coding regulations, insurance policies, and healthcare laws.

## **PROFESSIONAL CERTIFICATIONS**

#### • Certified Professional Coder (CPC)

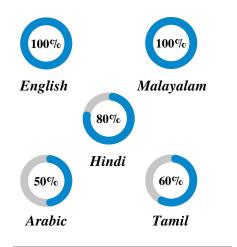
American Academy of Professional Coders (AAPC) | 2024

- Member ID : 02154351
- Score : 86
- Certification in : CPC Certified

#### International Diploma in Hospital Administration

Transorze Academy, NSDC Certified | 2024 - Pursuing

#### LANGUAGES



## **ACADEMIC QUALIFICATIONS**

#### BSc Computer Science

University of Kerala, India | 2016

#### **Higher Secondary**

State Board of Higher Secondary Education, Kerala, India | 2013

#### Secondary

State Board of Secondary Education, Kerala, India | 2011

#### **STRENGTHS & QUALITIES**

- Patience when dealing with others.
- Flexibility in thinking and operating style.
- Diligence in ensuring accuracy and quality in work.
- Encouraging and inspiring people to do their best.
- Capacity to adjust and thrive in changing environments.
- Collaborating and working well together with others.

### **DECLARATION**

I hereby declare that the above written particulars are true and correct to the best of my knowledge and belief.

#### **RESHMA J**