# WESSAM ZAREFAH – ACCOUNTS & ADMINISTRATION

+971 5 88 11 54 11 +963 9 44 95 31 75

w\_zarefah@yahoo.com

### **Profile**

A highly motivated and driven finance manager with 9 years of experience in top level business environments. Confident, tenacious with a proven track record for first class account



handling and client satisfaction. A broad knowledge of a wide range of financial practices, including credit control, budget handling and forecasting. An excellent communicator with a can-do approach to problem solving and resolution. Extremely meticulous with an eye for detail and positive outlook in often complex financial landscapes.

### Work Experience

### Finance Manager, Ninar Bake House-Syria

Apr 2015 till Aug 2019

Responsible for the handling of key financial accounts, financial collection, following up with financial cases and legal issues, and maximizing performance and cash flow.

### Duties:

- Managing and driving the account team in order to achieve and exceed targets
- Working closely with management to strengthen key areas and target financial growth
- Monitoring account performance
- Gathering and presenting key data to senior managers and suggesting necessary reactions to detailed forecasts

- Creating and working to financial growth plans
- Maximizing performance of financial team

### Distributer and Branch Manager, Three Stars Perfumes - Syria

Sep 2016 till Oct 2019

### Duties:

- Develop implement and manage a detailed business plan using total team involvement and participate in establishing team sales and service goals
- Utilize and promote with the branch team usage of all available sales tools and resources on a regular basis and incorporate tools into the defined Sales Process to guide marketing and call plans
- Identify cultivate and expand key customer relationships through focused sales and referral activity to an assigned Small Business customer base

# **Branch Manager**, Al Deyar Building Materials – Syria

Oct 2011 till Mar 2015

#### Duties:

- Setting up the weekly, monthly, quarterly procurement plan.
- Procurement of raw material from national market.
- Implementing systems to avoid situations like over-stocking or out-of-stock which cause production and financial losses.
- Liaising with finance department for timely payment of bills.
- Maintaining the stock of material without any variance by conducting stock verification and documentation.
- Implementing Standard Operating Procedures within the warehouse.

 Regularizing material receipts and ensuring the fluidity of stocks from warehouse to stores

#### Core Skills:

- Strong financial and management skills
- Confident communicator, negotiator and decision maker
- Proven financial planner
- Thrives under the pressure of leadership and business targets
- Broad knowledge of financial management and client expectation
- Technically competent with extensive experience in a variety of software systems and databases.

### Education

**Bachelor Degree of Economics** – Damascus University 2011

**Major**: Insurance & Banking

Computer Skills

Proficient with MS Word, Excel, and PowerPoint

#### **Professional Courses**

- ICDL (SCS, Syrian Computer Society) Syria
- Joined English Language Courses (Linguaphone Academic Course), Syria
- Completed and obtained a diploma in the Master Language test
- Completed and obtained a diploma in the National Test of Language
- Accounting Programs like: PeachTtree, Al Ameen, Maestrow, Teacher, Al Khawarizme

### Languages

Arabic: Mother tongue

English: Good

# Personal Details

**Date of Birth:** 20<sup>th</sup> Feb 1987

Place of Birth: Kuwait

**Nationality:** Syrian

Marital Status: Married

Visa status: Resident – transferable visa

Reference & Documents

Available upon request