**Amel Yousif**

**General practitioner, certified professional coder**

**Professional experience**

**Claim submission, and coding professional**  2023/2024

**WellMed medical billing services**  **Dubai, UAE**

* Conducted training in proficient ICD10-CM, CPT, and HCPCS coding procedures.
* Received training in basics of RCM.
* Managed medical records, claim forms, and coordinated insurance processes.
* Expert in eligibility verification and prior authorizations.
* Trained in various medical coding HIS systems for outpatient and inpatient claims.
* Expertise in DRG coding and inpatient claims.

**General physician**, **paediatrics department** *feb2023-apr2023*

**Turkish hospital** **Khartoum, Sudan**

* Provided emergency care and advanced life support to patient in need.
* Oversaw admissions and follow-ups for inpatient cases.
* Conducted outpatient follow-ups post-discharge.

**Core qualifications**

* Bachelor's degree in Medicine and surgery.
* 2 years of practical experience and training in hospital settings.
* Proven ability to assess and process medical claims promptly and effectively.
* Ability to evaluate high-cost and complex cases.
* Demonstrated ability to meet deadlines and coordinate workflow.
* Commitment to maintain confidentiality and sensitivity in all interactions.
* Proper implementation of agreement on claims.
* Proficient in E/M, ED, ICD10, CPT, and HCPCS medical coding.
* Experience in handling various medical claims and insurance authorization protocols.
* Familiarity with medical billing and claim scrubbing.
* Familiarity with various insurance portals and practice management software.

**Education:**

* **MBBS**, Khartoum University, Sudan *sep2020*
* **Diploma** in medical insurance, Innovative training academy, Egypt *sep2023*

**Certifications and courses**

* Certified Professional Coder (CPC) – AAPC, December 2023 (92% score).
* Medical Billing Training Course Certificate.
* American Coding Training Course.
* BLS and ACLS Certification – SaveAlife.com.
* Medical audit Program Course.

**Skills**

* Proficiency in Microsoft office suite.
* Strong written and verbal communication skills.
* Ability to work independently and as part of a team.
* Strong analytical skills.

**Languages**

* Arabic
* English

**References**

* [Medical.claims@wellmedhm.com](mailto:Medical.claims@wellmedhm.com)
* [info@innovative-academy.com](mailto:info@innovative-academy.com)