AJAL THOMAS

TECHNICAL SUPPORT EXECUTIVE

ABOUT ME

I have been in Support for 3 years. perform day-to-day maintenance
and repairs, including software and
computer installations and upgrades routine automation, security maintenance troubleshooting.2.4 years experience in government hospital side works in handholding supporting staff Possition.

CONTACT ME AT

📍 Al Nahda Street, Sharjah, United Arab Emirates

✉ ajalthomas14@gmail.com

📞 +97 1582604830

WORK EXPERIENCE

EHEALTH KERALA
Kerala
Jul 2020 - Oct 2022

HandHolding Supporting Staff
•Managing ehealth application, troubleshoot hardware/networking devices.
•providing support to the doctors and other staff for successful implementation of eHealth project in government hospitals in Kerala.
•Installing and configuring computer hardware,software, systems, networks, printers, and scanners.
•Monitoring and maintaining computer systems and networks.
•Responding in a timely manner to service issuesand requests.
•Familiar with cisco switch SG 350.Router 800m series. juniper switches EX4600-40FAFO,EX2300-24T and Router SRX340

SMARTSOFT
Kerala
Mar 2019 - Dec 2019

Technical Support&Site engineer
•site supervisor of networking and electrical in eHealth project on government medical college hospital.

SOFTEN TECHNOLOGIES
Kerala
Aug 2018 - Feb 2019

Jr. System Administrator
•monitoring,implementing and configuring network devices
and troubleshooting network related problems

EDUCATION

VISAT
Kerala 2018

Bachelor of Technology

St Xavier's Kuruppanthara
Kerala 2014

Higher Secondary

St Xavier's Kuruppanthara
Kerala 2011

Metriculation

SKILLS

CCNA

RHCE

PERSONAL DETAILS

Date of birth
 18/04/1996
Gender: male

Nationality
 indian

Visa status
 Visa Details : Visit Expire on feb
18, 2023)
Passport No : S5022545

Marital status
 single

language known
English, Malayalam,Tamil(speak)
English, Malayalam, Hindi (read, write)

SOCIAL MEDIA

linked in: http://www.linkedin.com/in/ajal-thoma s-24179198

REFERENCE

 SARANYA TV
District project Engineer eHealth kerala
email:sarantyatv.ehk@kerala.gov.in

eHealth Project Management Unit
Directorate of Health Service
General Hospital Junction
Thiruvananthapuram - 695035
Phone No .: 0471 2998033
email: ehealthkerala@gmail.com
ehealth@kerala.gov.in
www.ehealth.kerala.gov.in

eHK/Exp-HH/23/2022   Dated :18.11.2022

CERTIFICATE

This is to certify that **Shri.Ajal Thomas**, Valliparambil (H),Puthuserrikara Road, Ayamkudy.P.O. Kottayam had worked in this project as handholding support staff on contract basis for the following periods.

      1.10.08.2020 to 09.02.2021

      2.11.02.2021 to 10.08.2021

      3.12.08.2021 to 11.11.2021

      4.11.12.2021 to 10.03.2022

      5.12.03.2022 to 11.06.2022

      6.13.06.2022 to 12.09.2022

      7.14.09.2022 to 10.11.2022

He has been responsible for managing the eHealth application, hardware/networking and providing support to the doctors and other staffs for the successful implementation of eHealth Project at Kottayam District.

His character and conduct for the period are found good

Manager (Admin)
eHealth Kerala

SOFTEN
TECHNOLOGIES
Enhancing your excellence

28th February 2019
Cochin

TO WHOMSOEVER IT MAY CONCERN

This is to certify that **Mr. AJAL THOMAS (Vallipparambil (H), Ayamkudy (P.O), Puthuserikkara, Kottayam, Kerala - 686613)** worked with us as **Jr. System Administrator** from 3rd September 2018 to 28th February 2019: His major responsibilities included monitoring, implementing and configuring network devices and troubleshooting network related problems. During his course of work, he proved to be hardworking, sincere and possess good logic.

We wish him all success in his future endeavours.

For Soften Technologies,

RAJESH V NAIR
Manager – HR Division
+91 8129099932